UPDATE 06:08 AM UTC 29th March 2019

The incident experienced today has now been resolved. EOD file-download generation for 28th March 2019 (20190328) has been completed and now available for download. FIX UAT subscription functionality has also been restored.

If you are experiencing any connectivity issues please email technical.support@anna-dsb.com

Regards,
DSB Technical Support Team

From: DSB Technical Support
Sent: Friday, March 29, 2019 11:47 AM
Cc: DSB Technical Support <technical.support@ANNA-DSB.com>
Subject: RE: NOTIFICATION: Missing EOD file-download and FIX Subscription Problem in UAT

Hi All,

In relation to the ongoing incident, we will be putting all UAT endpoints in maintenance and will not be accessible for the time being to allow for further troubleshooting of the problem.

Further updates will be sent.

Regards,
DSB Technical Support Team

From: DSB Technical Support
Sent: Friday, March 29, 2019 11:05 AM
Cc: DSB Technical Support <technical.support@ANNA-DSB.com>
Subject: NOTIFICATION: Missing EOD file-download and FIX Subscription Problem in UAT

29th March 2019

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NOTIFICATION: Missing EOD file-download and FIX Subscription Problem in UAT

Audience: All DSB UAT Users

Notification details:

The purpose of this notification is to inform DSB users that the EOD file-download generation for 28th March 2019 (20190328) in UAT environment has been delayed and FIX UAT subscription functionality is also currently not working due to an ongoing incident. We are currently investigating the cause of this incident and we will provide an update once available.